

## REQUEST FOR EXPRESSION OF INTEREST (REoI)

### **MYANMAR: Telecommunications Sector Reform Project**

**Credit Number: MM-5353**

#### **C 1.1.10: Independent Consulting Services for e-Government Advisor to Ministry**

The Government of the Republic of the Union of Myanmar (Government) has since 2013 embarked on a broad and wide-ranging suite of sectoral reforms. In support of these reforms and consistent with the objectives of the e-Governance Master Plan adopted by the government, the World Bank financed “Telecommunications Sector Reform” project under a credit from the International Development Association (World Bank Project) and intends to apply part of the proceeds for consulting services.

The Government of Myanmar is keen to use ICT to deliver e-Government services to its constituents, enhance competitiveness and attract investors, and for making the Government more accountable, responsive and transparent.

The hiring of Independent Consultant (“Consultant”) as e-Government Advisor to Ministry aims to facilitate the e-Government team on the strategy and implementation of the e-Governance masterplan. The Consultant will provide advisory service on e-Government visioning, empowering the leadership on digital transformation agenda, and formulate action plans on e-Government policies, critical infrastructure, priority services, and capacity building as part of the engagement over a one year time period.

The Independent Consultant (“Consultant”) will carry out following tasks:

#### **Visioning**

- Support for preparing an implementation plan for accomplishing the e-Governance Master Plan.
- Provide research and guidance on global digital ‘megatrends’ and how those trends are likely to impact on Myanmar and the Myanmar Government.
- Support in providing the networking with world’s leading countries in e-Governance to help advance Myanmar’s understanding of digital transformation.

#### **Strategy and Direction**

- Provide strategic and in-depth analysis of, and provide advice on, emergent opportunities and/or future digital challenges that may impact across all of government, recommending strategies for effectively addressing these.
- Identify and leverage expertise across the world, the public service and within the CIO network to build and enhance cross government strategies to deliver the e-Government agenda.
- Ensure that all strategic advice and recommended approaches have had appropriate input from key stakeholders, especially those working across the public service.

- Provide high level, high quality, evaluative thinking, and evidence informed strategic analysis to support decision making and planning.
- Provide strategic advice, on all matters pertaining to Digital, Data and ICT to senior stakeholders, including Ministers, as required.

### **Agency Stakeholder Management and Influence**

- Work with key stakeholders across the government to position the e-Government as a key system lever for driving digital transformation across government.
- Oversee the delivery of e-Government pilots and showcases to demonstrate the value proposition to government stakeholders.
- Provide a system wide view of Digital, Data and ICT approaches to agencies to inform and direct agency executive's decisions.
- Assist the Government in identifying the quick wins, mid-terms and long terms projects relevant across all ministries pertaining to e-Government.
- Assist the Ministry Office in setting up of KPIs (Key Performance Indicators) for monitoring the implementation of e-Governance across ministries.
- Assist in conducting periodic review meetings as required.
- Assist in preparing information for issuing relevant Government Order/Procedure on policy, rules, relevant frameworks for easy and smooth implementation process.
- Assist in proactively identifying the risk issues and challenges for implementation and propose mitigation actions.
- Assist in preparing a dashboard for senior executive to oversee the implementation progress.
- Assist in supporting for participation in international e-Government events, conferences, etc. for representing Myanmar.

The working office will be at Information Technology and Cyber Security Department, Ministry of Transport and Communications (MoTC), Nay Pyi Taw.

The MoTC now invites eligible Consultant to indicate their interest in providing the services as e-Government Advisor to Ministry. The interested Consultant is requested to submit their curriculum vitae demonstrating that they have the required qualifications and relevant experience to perform the task to the address mentioned below by 01<sup>st</sup> October 2018. The short listing of Consultant would be done on basis of Educational Qualification and Working Experience as mentioned in ToR.

A firm can also nominate qualified individual consultant for the assignment. In case of a firm nominating the consultant, only the experience and qualifications of individuals shall be used in the selection process and the corporate experience of the firm shall not be taken into account and the contract would be signed with the firm.

The Consultant should be familiar with World Bank procurement practices and procedures and will be selected based on experience and capacity in carrying out this type of work.

The attention of interested Consultant is drawn to paragraph 1.9 of the World Bank's *Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA*

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*Credits & Grants by World Bank Borrowers* dated January 2011 (“Consultant Guidelines”), setting forth the World Bank’s policy on conflict of interest.

Consultant will be selected in accordance with the Individual Consultant Selection Method set out in the Consultant’s Guidelines.

Further information can be obtained at the address below during office hours **09:30 to 16:30** hours.

Expression of interest, curriculum vitae and other supporting qualification documents (such as Education Qualification, proof of working experience etc.) must be delivered in both Soft and Hard copies to the address below (in person, or by mail, or by e-mail) on or before **16:30** hours of **01<sup>st</sup> October, 2018**.

Attention: Mr. Than Htun Aung,  
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